Program Information Report

Science, Computer <u>Technology, Engineering & Math</u>

Computer Networking Operating Systems (CVCNOR)

Advanced Certificate

Program Effective Term: Fall 2025

High Demand Occupation High Skill Occupation High Wage Occupation

This program lays a foundation in preparation for a profession as a Microsoft Certified IT Professional. Students will install, configure, and troubleshoot Microsoft Client Server Networks. The program is designed to deploy and manage both Windows Server and Client Workstations in simulated real-life situations. Administering, managing, monitoring, and troubleshooting of Server Active Directory, Network Services, and other Server functions are all emphasized. All Server configured activities are tested out using Client Workstations to ensure they work, just as in a real business environment. The program is structured for those who are working towards Microsoft Server certifications. Also those already having certification who want to enhance their knowledge with the newer operating systems, as well as those who may just want to learn how to effectively implement these technologies are welcome.

Program Admission Requirements:

Completion of the Computer Systems Technology Program (CTCSTC) or CST 160 and CST 185 with a minimum grade of "C," passing the COMPTIA certification, or equivalent industry experience.

| Major/Area Requirements | | (15 credits) |
|-------------------------------------------|----------------------------------------|--------------|
| CNT 201 | Microsoft Client/Server Administration | 3 |
| CNT 211 | Server Administration I | 4 |
| CNT 224 | Identity with Windows Server | 4 |
| CNT 227 | Administrating Windows Server Hybrid | 4 |
| Minimum Credits Required for the Program: | | 15 |

Notes:

This program is designed to be completed in a two semester time frame.

PROGRAM CHANGE FORM

| Program Code: CVCNOR | | Current Program Name: Computer Networking Operating Systems | | Effective Term: F | all 2025 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|----------------------|-----------------|
| Division Code: BCT | | Department: Computer Science and Information Technology | | | |
| Directions: | | | | | |
| 1. Attach the current program listi | ng from t | he WCC catalog or webs | ite and indicate ar | ny changes to be mad | е. |
| 2. Draw lines through any text that on a separate sheet. | | | | | |
| Check the boxes below for each new courses as part of the propriet submitted at the same time as | posed pro the progr | ogram change, must be a am change form. | pproved separate | y using CurricUNET, | but snould be |
| If changes affect the program a <u>Assessment Plan Change</u> form be submitted at the same time. <u>Program Information page</u>. | These of | changes must be approve | ed separately from | the program change | form and should |
| Requested Changes: | | | | | |
| Remove course(s): <u>CNT 2</u> Add course(s): <u>CNT 227 -</u> Server Hybrid Program title (new title is _ Description Advisors Program admission require Continuing eligibility require | <u>A</u> dminis ements ements |) | removing or ad Program asses Accreditation in Other Layout ch e: A change to the of a new program program inactivat | formation | |
| Show all changes on the cat | | | Curriculum & ASS | essment for more mic | innation. |
| * Please submit a <u>Program A</u> form. | ssessme | ent Plan Change | | | |
| Rationale for proposed char | nges: | | | | |
| CNT 223 course is outdated and | being ina | activated and replaced wi | th CNT 227. | | |
| Financial/staffing/equipmen | t/space | implications: | | | |
| N/A | | | | | |
| List departments that have | been co | nsulted regarding the | eir use of this p | rogram. | |
| Computer Science and Information | on Techn | ology Dept. | | | |
| Signatures: | | | | | |
| Reviewer | | Print Name | Sig | nature | Date |
| Initiator | | Michael Kidd | Michael Kidd | | 10/22/2024 |
| | | | | | |

| Initiator | Michael Kidd | Michael Kidd | 10/22/2024 |
|------------------------------|----------------------------------------------------|-----------------------------------------------------------|------------|
| Department Chair | Scott Shaper | Scott Shaper | 10/23/2024 |
| Division Dean/Administrator | Eva Samulski | Eva Samulski | 10/23/2024 |
| Please return compl or by | eted form to the Office e-mail to curriculum.as | of Curriculum & Assessment, SC 257 sessment@wccnet.edu | |

WASHTENAW COMMUNITY COLLEGE

PROGRAM CHANGE FORM

| Reviewer | Print Name | es we will secure the signature of the VI Signature | Date |
|------------------------------------------|--------------------|--------------------------------------------------------|---------|
| Curriculum Committee Chair | Randy Van Wagnen | RVanWagnen | 4-24-25 |
| Assessment Committee Chair | Jessica Hale | Jessica Hale | 4-24-25 |
| Executive Vice President for Instruction | Dr. Brandon Tucker | R | 4/24/25 |
| Do not write in shaded area. | Entered In: Banner | C&A DatabaseLog File | |

Reviewed by C&A Committee 3/13/25

Computer Networking Operating Systems (Advanced Certificate)

Catalog Effective Term: Fall 2024 Program Code: CVCNOR Credential: Advanced Certificate High Demand Occupation, High Skill Occupation, High Wage Occupation

OVERVIEW REQUIREMENTS

<u>CURRICULUM</u>

This program is designed to be completed in a two semester time frame.

Minimum Credits Required for the Program: 15

| Code | Title | Credits |
|-----------------------|--------------------------------------------|---------|
| Major/Area Requiremen | its | |
| <u>CNT 201</u> | Microsoft Client/Server Administration | 3 |
| <u>CNT 211</u> | Server Administration I | 4 |
| <u>CNT 223</u> | Networking with Windows Server (DELETE) | 4 |
| <u>CNT 224</u> | Identity with Windows Server | 4 |
| CNT 227 | Administrating Windows Server Hybrid (ADD) | 4 |
| Total Credits | | 15 |
| Course List | | 10 |

Program Information Report

Science, Computer Technology, Engineering & Math

Computer Networking Operating Systems (CVCNOR)

Advanced Certificate

Program Effective Term: Fall 2022

High Demand Occupation High Skill Occupation High Wage Occupation

This program lays a foundation in preparation for a profession as a Microsoft Certified IT Professional. Students will install, configure, and troubleshoot Microsoft Client Server Networks. The program is designed to deploy and manage both Windows Server and Client Workstations in simulated real-life situations. Administering, managing, monitoring, and troubleshooting of Server Active Directory, Network Services, and other Server functions are all emphasized. All Server configured activities are tested out using Client Workstations to ensure they work, just as in a real business environment. The program is structured for those who are working towards Microsoft Server certifications. Also those already having certification who want to enhance their knowledge with the newer operating systems, as well as those who may just want to learn how to effectively implement these technologies are welcome.

Program Admission Requirements:

Completion of the Computer Systems Technology Program (CTCSTC) or CST 160 and CST 185 with a minimum grade of "C," passing the COMPTIA certification, or equivalent industry experience.

| Major/Area Requirements | | (15 credits) |
|-------------------------------------------|----------------------------------------------------------|--------------|
| CNT 201 | Administering Microsoft Windows Client Operating Systems | 3 |
| CNT 211 | Installation, Storage, and Compute - Windows Server | 4 |
| CNT 223 | Networking with Windows Server | 4 |
| CNT 224 | Identity with Windows Server | 4 |
| | | |
| Minimum Credits Required for the Program: | | 15 |

Minimum Credits Required for the Program:

Notes:

This program is designed to be completed in a two semester time frame.

PROGRAM CHANGE FORM

| Program Code: CVCNO | Current Program Name: (Networking Operating Sy | Effective Ter | m: SS 2022 | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|---------------|------------|------|--|
| Division Code: BCT | Department: CSIT | | | | |
| Directions: 1. Attach the current program listing from the WCC catalog or website and indicate any changes to be made. 2. Draw lines through any text that should be deleted and write in additions. Extensive narrative changes can be included on a separate sheet. 3. Check the boxes below for each type of change being proposed. Changes to courses, discontinuing a course, or adding new courses as part of the proposed program change, must be approved separately using CurricUNET, but should be submitted at the same time as the program change form. 4. If changes affect the program assessment plan or if program outcomes are updated, please submit a Program Assessment Plan Change form. These changes must be approved separately from the program change form and should be submitted at the same time. Current program assessment plans can be found on the Curriculum and Assessment Program Information page. | | | | | |
| Requested Changes: Remove course(s): | | | | | |
| Rationale for proposed changes: Remove the number 1 from the program title. We no longer offer the Computer Networking Operating Systems 2 advanced certificate. Therefore, there is no need for this program to imply that it is the first certificate program in a series of program certificates. Financial/staffing/equipment/space implications: None List departments that have been consulted regarding their use of this program. This only affects our department. | | | | | |
| Signatures: Reviewer | Print Name | Signati | Ure | Date | |

| Initiator | John Trame | John namy | 1/27/2022 |
|-----------------------------|--------------------------------|-----------------------------------|------------|
| Department Chair | DCott Dhaper | acouthaper | 112812020 |
| Division Dean/Administrator | Eur Samurst | Pin tamueski | 11,28/2020 |
| | | of Curriculum & Assessment, SC 25 | 7 |
| | or by e-mail to curriculum.ass | sessment@wccnet.edu | |
| | | | |

WASHTENAW COMMUNITY COLLEGE

PROGRAM CHANGE FORM

| Once reviewed by the appropriate faculty committees we will secure the signature of the VPI and President. | | | |
|------------------------------------------------------------------------------------------------------------|------------------|--------------|-----------|
| Reviewer | Print Name | by Signature | Date |
| Curriculum Committee Chair | Randy Van Wagnen | R Vanh | 3-1-22 |
| Assessment Committee Chair | Shawn Deron | \langle | 3/03/2022 |
| Vice President for Instruction | Kimberly Hurns | Kjim Mitte | |
| Do not write in shaded area. Entered in: Banner C&A Database Log File | | | |

Reviewed by C&A Committees 2/17/22

PROGRAM CHANGE OR DISCONTINUATION FORM

| Program Code CVCNO | Program Name: | Computer Networ | king Operating Systems I | Effective Term: FALL 2009 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|
| Division Code: BCT | Department: Bus | iness | | |
| Directions: | | | | |
| 1. Attach the current prog | ram listing from the | e WCC catalog or We | b site and indicate any changes | to be made. |
| 2. Draw lines through any a separate sheet. | text that should be | deleted and write in a | dditions. Extensive narrative of | changes can be included on |
| new courses as part of t | 3. Check the boxes below for each type of change being proposed. Changes to courses, discontinuing a course, or adding new courses as part of the proposed program change, must be approved separately using a Master Syllabus form, but should be submitted at the same time as the program change form. | | | |
| Requested Changes: | | 0 | | |
| Review Remove course(s): CAN Add course(s): CNT2 Program title (title was Description Type of award Advisors LISTED Articulation information Show all changes on the attac | ол WEB on |) | Program admission requir Continuing eligibility requir Program outcomes Accreditation information Discontinuation (attach proplan that includes transition for phasing out courses) Other <u>DEPART MER</u> | irements rogram discontinuation on of students and timetable |
| Rationale for proposed | changes or discon | tinuation: Beginnin | g with Server 2008's introdu | ction, Microsoft has |

Rationale for proposed changes of discontinuation: Beginning with Server 2008's introduction, Microsoft has completely changed the Certification Requirements for IT personnel involved with their Server products. In contrast with the 4 – Step process with the Server 2003 MCSA (Microsoft Certified System Administrator), the new program requires two MCTS (Microsoft Certified Technology Specialist) exams and one MCITP (Microsoft Certified Information Technology Professional) resulting in the new MCITP Server Enterprise Certification. Our present CNT211 course, Server Management, which is already largely Active Directory based, will be altered slightly to meet one of the MCTS requirements, "Configuring Windows Server 2008 Active Directory". The present CNT224 course will be also be altered to meet the MCITP requirement – Windows Server 2008 Administration. A new course CNT223, (Configuring Windows Server 2008 Network Infrastructure), will replace CNT221. This course contains the same elements from CNT221, but adds considerable additional material previously covered in the existing CNT211 and CNT224 courses which Microsoft now covers in the Network Infrastructure venue. The fourth course presently in this program, XP Administration, will not be changed to Vista, but will be altered at the time of Introduction of "Windows 7" next year. This is in line with present business practices, as most organizations have opted to stay with Windows XP because of problems and complexity involved with the switch to VISTA, and the relatively short time frame for it s replacement.

Financial/staffing/equipment/space implications:

No Financial, staffing, or space implications. Possibly some additional equipment purchases which will be handled within the Department's budget.

List departments that have been consulted regarding their use of this program.

These changes could impact both CIS and CSS programs. This proposed change has been given to Neil Gudsen, who represents the CIS/CSS programs.

Signatures:

| Reviewer | Print Name | Signature | Date |
|-----------------------------------------|-----------------------------|--------------------------------|----------|
| Initiator | Loyllipm Recheil | hullette | 11/20/08 |
| Department Chair | Daly Rowney | Dary Downer | 11/25/08 |
| Division Dean/Administrator | Rosenney Wilson | Technows In have | 11/25/08 |
| Vice President for Instruction |) | March M. alace. | 1/23/08 |
| President | , loc | | 1-11 |
| Do not write in shaded area. Entered in | Banner 108 C&A Database 129 | og File 1/18/19 Board Approval | |

Do not write in shaded area. Entered in: Banner 10.0 Coch Database 10.0 Reg. and Assessment and email an electronic copy to sjohn@wccnet.edu for posting on the website.

logged 11/26/08 5/1 Office of Curriculum & Assessment

Computer Networking Academy I (CVCNA1)

Major/Area Requirements

| CNT 206 | Internetworking I - Fundamentals |
|--------------------|----------------------------------|
| CNT 216 | Internetworking II - Routers |
| CNT 226 | Internetworking III - Switches |
| CNT 220 CNT 236 | Internetworking IV - WANs |
| UNI 200 | • |

Minimum Credits Required for the Program:

Advanced Certificate

Computer Networking Academy I (CVCNA1) (16 credits)

sntenaw

4

4

16

(14 credits)

This Cisco Networking Academy program prepares students for a job as a network technician where they will install, configure, and troubleshoot Local Area Networks under the supervision of a network administrator. The focus is placed on cabling systems and internetworking hardware. It also gives students the knowledge they'll need to pass the Cisco Certified Network Associate Examination.

Program Admission Requirements: Students must complete the Computer Systems Technology (CTCSTC) Certificate with a GPA of 2.0 or better or have equivalent industry experience to be admitted into the program.

Advanced Certificate

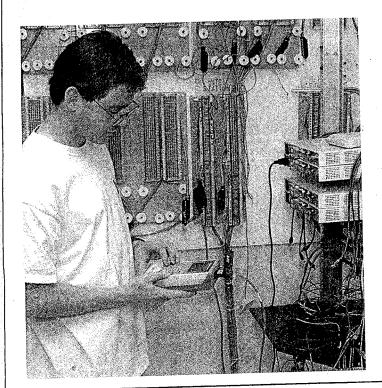
Computer Networking Operating Systems I (CVCNO)

Major/Area Benuirements

| 1 | iviajui/ni | a noquiromente | ~ |
|------------------|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| 10 | CNT 201 | Administering Microsoft Windows XP Professional | 3 |
| Ċ, | 611 201 | Automotion of the Allerea of Mindows Sarver | 4 |
| ļ | CNT 211 | Administering and Managing Microsoft Windows Server | |
| ł | | on a second | 3 |
| ŝ | CNT 221 | | <u>^</u> ` |
| | CNT 224 | Microsoft ISA Administration | 4 |
| i i i i | CONTRAC | Canfiguring Windows Server 2008 Network Infrastructure 4 | |
| 1 | Or UN 122 | Configuring windows server 2000 Retwork find use define 1 | 4 |
| | Muninu | I Gleuits neguned for the register | ÷., |

Notes:

This program is designed to be completed in a two semester time frame.



Computer Networking Operating Systems I (CVCNO)

This program lays a foundation in preparation for a profession as a Microsoft Certified IT Professional. Students will install, configure, and troubleshoot Microsoft Client Server Networks. The program is designed to deploy and manage both Windows Server 2003 and Server 2008 with XP Client Workstations in simulated real-life situations. Administering, managing, monitoring, and troubleshooting of Server 2008 Active Directory, Network Services, and other Server functions are all emphasized. All Server configured activities are tested out using Client Workstations to insure they work, just as in a real business environment. The program is structured for both those who are working towards Microsoft Server 2003 MCSA/MCSE certifications, and/or Server 2008 MCTS/MCITP certifications. Also those already having certification who want to enhance their knowledge with the newer operating systems, as well as those who may just want to learn how to effectively implement these technologies are welcome.

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Computer Networking Operating Systems I (CVCNO)

Advanced Certificate

Contact Information:

Division: Business and Computer Technologies **School:** School of Information Technology **Department:** Computer Instruction <u>and Electricity/Electronics</u> **Advisors:** Michael Galea, James Lewis, <u>William Reichert</u>, John Trame

hist where the

Major/Area Requirements

| CNT 201 | Administering Microsoft Windows XP Professional | 3 |
|----------------|-----------------------------------------------------------|------------|
| CNT 211 | Administering and Managing Microsoft Windows Server | 4 |
| CNT 221 or | Implementing a Windows Server 2003 Network Infrastructure | |
| <u>CNT 223</u> | Windows Server Networking Infrastructure Configuration | <u>3-4</u> |
| CNT 224 | Microsoft ISA Administration | 4 |
| | | |

Minimum Credits Required for the Program:

14 Credits

(14 Credits)

Underlined text above is new.

Program Description:

This program lays the foundation in preparation for a professional as a Microsoft Certified IT Professional. Students will install, configure, and troubleshoot Microsoft Client Server Networks. The program is designed to deploy and manage both Windows Server 2003 and Server 2008 with XP Client Workstations in simulated reallife situations. Administering, managing, monitoring, and troubleshooting of Server 2008 Active Directory, Network Services, and other Server functions are all emphasized. All Server configured activities are tested out using Client Workstations to insure they work, just as in a real business environment. The program is structured for both those who are working towards Microsoft Server 2003 MCSA/MCSE certifications, and/or Server 2008 MCTS/MCITP certifications. Also, those already having certification who want to enhance their knowledge with the newer operating systems, as well as those who may just want to learn how to effectively implement these technologies are welcome. •Washtenaw Community College Office of Curriculum & Articulation Services

PROGRAM CHANGE FORM

| Program Code: Program Name: CVCNOS Computer Net | tworking Operating Systems I | Effective Term: Fall 2004 | | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| Directions: 1.) Attach the current p | program listing from the WCC catalog | and indicate any changes that you would like | | | |
| 2.) Draw lines through | n a senarate sheet. | write in additions. Extensive narrative changes | | | |
| • • • • • • • • • • • • • • • • • • • • | elow for each type of change being pr as part of this proposal, they must be approve are being discontinued also should be submitte | oposed. If you are making changes to courses or d separately using a Course-Syllabus Approval Form ed on CSAF forms. | | | |
| 1. Requested Changes: | | | | | |
| ☐ Remove <u>1</u> Course(s) ☐ Add <u>2</u> Course(s) ☐ Total Credits: Current Credits ☐ Change Course Semester Sequen ☐ Change Title (title was ☐ Description | ncing | Advisors Articulation Information Program Admission Requirements Continuing Eligibility Requirements Footnotes Other Elective Courses | | | |
| Show all changes on the attached progr | ram sheet. | | | | |
| 2. Rationale for Proposed Changes: With the release of Windows XP Professional, and Windows Server 2003, Microsoft has changed their requirements for the MCSA certification. The changes reflect not only name changes to the operating systems, but the combining of two requirements "Administering Windows 2000 Server" with the "Managing Windows 2000 Server" into a single certification requirement, and adding an elective which can be chosen from five different areas. We will be offering a course in two of the five areas, choosing the most popular and useful of the possibilities - Internet and Acceleration Server, 2000, and Exchange 2003. 3. Financial/Staffing/Equipment/Space Implications: Extensive revamp of course materials is required. | | | | | |
| 1 | | impacted? Yes 🛛 No 🗌 NA 🗌 | | | |
| 4. Has the department consulted Comments: | d with all departments that may be i | | | | |
| **REMINDER: Please include the current program sheet with all changes listed. | | | | | |
| Signatures: Reviewer | Print Name | Signature Date | | | |
| | William R. Reichert | Q11103 | | | |
| Flogram Change minuters | | | | | |
| Department Chair: | Prover Wilson the | 2 hling 10/4/03 | | | |
| Division Dean/Administrator: | The Di Inter | 2 × M. Jalan 1/29/04 | | | |
| Executive Vice President, Instruction *Please submit completed form to the Office | e of Curriculum and Articulation Services | | | | |
| mlbCurriculum Development\Forms\Program I | mlbCurriculum Development\Forms\Program Forms\Program Change Form v2.3.doc 6/18/02 | | | | |

mlbCurriculum Development\Forms\Program Forms\Program Change F Access Program File______Log____Log____ Copies: Initiator, Department Chair, Dean, Curriculum Files New Listing to: Counseling; Admissions, Student Records lb

put

File Name: MCSAProgChange2.doc

Computer Networking Operating Systems I (CVCNO) Advanced Certificate

Program Effective Term: Fall 2004

This program lays a foundation in preparation for a profession as a Microsoft Certified Systems Administrator (MCSA) where you will install, configure, and troubleshoot Microsoft client-server networks. The program is designed to deploy and manage Windows 2003/XP components in real life situations. Installing, configuring, testing, managing, monitoring, and troubleshooting of the Windows 2003/XP systems are all emphasized. Most importantly, specific activities are tested out on workstations to insure they work just as in a real business environment. The program is for both those who are working towards Microsoft certifications i.e., MCSA, MCSE and those who may already have the certifications and want to learn how to implement these technologies. Individuals who have an interest in learning Windows 2003/XP technologies are also welcome.

Program Admission Requirements:

Completion of the Computer Systems Technology Program (CTCSTC) or (CST 150 and CST 225) with a minimum grade of "C", passing the COMPTIA certification, or equivalent industry experience is required for admission to the program.

| Maior/Ar | ea Requirements | (14 credits) |
|----------|-----------------------------------------------------------|--------------|
| CNT 201 | Administering Microsoft Windows XP Professional | 3 103 4 |
| CNT 211 | Administering and Managing Microsoft Windows 20 Server | |
| CNT 221 | Implementing a Windows Server 2003 Network | 3 |
| CNT 224 | Microsoft ISA Administration | 4 |

Minimum Credits Required for the Program:

14

Notes:

*This program is designed to be completed in a two semester time frame.

**One course must be taken as part of the Computer Networking Operating Systems I program and the other course must be used with the Computer Networking Operating Systems II program.

Washtenaw Community College Program Change Request Form

Program Name: Computer Networking Operating Systems

| Attach the current program listing from the WCC catalog and indicate any changes that you would like to make. Draw lines through anything that should be removed and write in any additions. Extensive narrative changes may be included on a separate sheet. Check the boxes below for each type of change being proposed. If you are making changes to courses or proposing new courses (that don't currently exist) as part of this proposal, they must be approved separately using a Course-Syllabus |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Approval Form (CSAF). |

| 1. Requested Changes: | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|
| X Add One Course(s) Program X Increase/Decrease Total Credits: Current Credits 19 After Changes 14 Course Sequence Correct Credits 10 | culation Agreements gram Admission Requirements/Procedures ttinuing Eligibility Requirements tnotes |

Show all changes on the attached program sheet.

Rationale for Proposed Changes: The present certificate, which centers on the Microsoft MCSE, requires seven courses to complete. The MCSE is actually an advanced certification, which is comparable to the CISCO CCNP. The training for this CISCO certification is completed at WCC with two certificates, the first being the entry level CCNA, and the second, the more advanced CCNP. Having the seven courses in the first certificate has made the Microsoft program unattractive to potential students, particularly when they only have to take four CISCO courses for an equilvalent certificate. Microsoft, however, has given us a new entry level certification which is comparable to the CISCO CCNA and, like the CCNA, would require four courses to complete the training, three of which we are already teaching!!!! This certification is called the MCSA (Microsoft Certified Systems Administrator). Attached is a copy of the reworked program, with the required courses, deleting the three advanced ones and adding the new additional one. Along with these changes, a new program form for four additional courses for a 2nd Certificate in Microsoft, preparing the student for the MCSE after the MCSA (comparable to the CCNP after the CCNA).

3. Financial/Staffing/Equipment/Space Implications: At this time, I see no addition implications concerning Financial, Staff, Equipment, or Space, in fact, if anything, the needs would be reduced for this certificate as the number of courses being taught would be reduced. We presently are teaching all the MCSE courses in TI-114 in the Fall and Winter which has worked out very well.

| 4. Has the department consulted with an departments that may be impacted | Yes 🖂 | No 📋 | NA 🛄 |
|----------------------------------------------------------------------------|---------------|-------------|------|
| Comments: CIS and ELE Instructors and Department Heads have all been conta | cted with thi | s proposal. | |

| Signatures: Reviewer | Print Name | Signature | Date |
|-----------------------------------|---------------------|---------------------|------------|
| Reviewei | | | 12/17/01 |
| Program Change Initiator: | William R. Reichert | weight | |
| Department Chair: | Macman GALOP | Migel 21 | 12/17/01 |
| Division Dean: | Foremany Dilke | to aman a live | n 12-29-03 |
| VP, Instruction/Student Services: | Musfilte | | 2/4 |
| Access Program File | Log | Copied and Returned | |

Access Program File_____ Copies: Initiator, Department Chair, Dean, Curriculum File Curriculum and Articulation Services: Curriculum Development/Forms/Programs/Program Change Form 1/9/01 New Listing to: Counseling; Admissions

Document Code: MCSA.doc

18

Program Code:

Computer Networking Operating Systems I (CVCNOS) **Advanced Certificate**

Program Effective Term: Fall 2002

This program helps prepare you for a profession as a Microsoft MCSA (Microsoft Certified Systems Administrator) where you will install, configure, and troubleshoot Microsoft client-server networks. The program is designed to deploy and manage Windows 2000 components in real life situations. Installation, configuration, testing, management, monitoring, and troubleshooting of the Windows 2000 Systems are all emphasized. Most importantly, specific activities are tested out on Workstations to insure they work just as in a real business environment. The program is for both those who are working towards Microsoft certifications i.e. MCSA, MCSE and those who may already have the certifications and want to learn how to implement these technologies. Individuals who have an interest in learning Windows 2000 technologies are also welcome.

Business and Computer Technologies Division **Computer Instruction Department and Electronics Department**

Advisors: Michael Galea, James Lewis, John Trame

Program Admission Requirements:

Completion of the Computer Systems Technology Program (CTCSTC) or (ELE 150 and ELE 225A) with a minimum grade of "C" or passing the COMPTIA certification.

| CNT 201 CNT 211 CNT 221 | Administering Microsoft Windows 2000 Profession Administering Microsoft Windows 2000 Server Implementing a Microsoft Windows Network Infrastructure | (14 Credits) al 3 4 3 |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|
| CNT 222 | Mangaging a Microsoft Windows 2000 Network Environment Credits Required for the Program: | 14 |
| | | |

Footnotes:

*This program is designed to be completed in a two semester time frame.

WASHTENAW COMMUNITY COLLEGE PROGRAM APPROVAL DOCUMENT

| 1. | Program Name: <u>Computer Network Operating Systems</u> | Program Code: | | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|--|--|--|--|
| | Division: 3. Department: | CIP Code: | | | | |
| 4. | Type of Award: A.A. A.S. A.A.S. Certificate Certificate of Completion | ate Advanced Post Associate Certificate Certificate | | | | |
| 5. | 5. Is this an occupational program eligible for Perkins Funding? | | | | | |
| 7. Program Description: (Provide a succinct paragraph describing the program. Indicate program goals. List the jobs for which the students will be prepared. Give specifics about the career, e.g. special skills and knowledge required, certifications or licenses needed, transfer and long-term employment opportunities. Indicate the difference between the associate degree and certificate programs, if applicable.) Space will open as you type. | | | | | | |
| Tì is | This program prepares you for a job as a network administrator, where you will install, configure, and troubleshoot Local Area Networks. The focus is placed on Microsoft servers and clients. It also gives you the knowledge you'll need to pass the Microsoft Certified Systems Engineer (MCSE) | | | | | |

exams.

8. Program Advisors: John Trame, Michael Galea, and Roland Meade

| admission requirements for programs, except for Advanced or Post-Associate | 10. Criteria for Continuing Program Eligibility: |
|------------------------------------------------------------------------------------------------------------|--------------------------------------------------|
| Certificates.) | |
| Successful completion of the Computer Systems Technology Certificate or equivalent industry experience. | |

| Approval Recommended: | Print Name | Signature | Date 2/15/2001 |
|-------------------------------------|------------|--------------|-------------------|
| Program Initiator: John Trame | | prostanie . | 413/ 2-01 |
| Dept. Chair/Director: | | Rogy R Buty | 3/6/01 |
| Dean/Administrator: | | Very Willing | |
| Exec VP of Instruction: Guy Altieri | | | |
| President: Larry Whitworth | | | |
| Date of Board Approval: | | | |

Access Log_

Access Programs_

A. CURRENT AND PROJECTED ENROLLMENT

1. Estimated Number of Students per Year

| Year | Headcount (unduplicated) | Contact Hours |
|-----------|--------------------------|---------------|
| 1999-2000 | | |
| 2000-2001 | 40 | |
| 2001-2002 | 4050 | |
| -1000-200 | 50 | |

20 ×4 4800 20 × 2400 7,200

2. How long is this program expected to continue?

B. PROJECTED BUDGET

1. Start-up Costs

| Expenditures | Amount |
|--------------------------------------|----------------|
| | \$NA |
| Salaries and Fringes for Development | \$NA |
| Travel | \$NA\$ 600 |
| Training Costs | |
| Equipment Purchase/Lease | \$NA |
| Facility Construction/Renovation | \$NA |
| Other Direct Costs (specify) | \$NA \$\$4000, |
| ••• | |
| Total | \$ 4,600 |

2. Ongoing Costs of Operation

| Expenditures | Amount |
|--------------------------------------------------|------------------------------------|
| Instructional Salaries and Fringes | \$ -230,00 - et \$ -210,00 - et |
| Aides and Paraprofessionals Salaries and Fringes | \$ |
| Instructional Travel and Advisory Committees | \$ 440 |
| Instructional Supplies and Materials | |
| Equipment Purchase/Lease | \$ 36 |
| Other Direct Costs (specify) | S |
| | |
| | \$ -120 00 |
| Total | |

3. Revenues

| | Tuition | Fees | Local/State Funds | Federal Funds | Other Specify | Total |
|---------|---------|------|----------------------|------------------|------------------|-------|
| 1999-00 | \$ | \$ | \$ | \$ | \$ | |
| 2000-01 | \$ | \$ | \$ | \$ | \$ | \$ |

C. PERSONNEL

| | Existing | Faculty | New Faculty | | |
|--------------|-----------|-----------|-------------|-----------|--|
| | Full-Time | Part-Time | Full-Time | Part-Time | |
| Current year | | | | | |
| Next year | 1.5 | 6 | | | |

D. NEEDS ASSESSMENT (Answer the following questions.)

- ICARD 1. Staff or firm that conducted the survey.
- 2. Date study was conducted.
- 3. Geographic area to be served by the program (cities and counties)
- 4. Number of employers surveyed.
- 5. Number of skilled persons, in the geographical area, currently employed in the occupation for which the program could provide training.

| | Full-Time Employees | Part-Time Employees |
|-------------------------------|---------------------|---------------------|
| Currently employed | | |
| Receiving On-the-Job Training | | |

6. Employment Opportunities in the local market area and the State of Michigan. (Projected number of fulltime and part-time positions within one year and in five years)

| | Local Area | | | | | Mic | higan | |
|---------------------|------------|-----------|------------|-----------|-----------|-----------|------------|-----------|
| | One Year | | Five Years | | One Year | | Five Years | |
| | Full-time | Part-time | Full-time | Part-time | Full-time | Part-time | Full-time | Part-time |
| Certificate Holders | | | | | | | | |
| Degree Holders | | | | | | | | |
| Limited Course Work | | | | | | | | |

- 7. Expected starting wage rate (excluding benefits): Certificate holders <u>\$</u> Associate Degree holders <u>\$</u>
- 8. Student interest survey results indicating the number of students interested in pursuing this program area Total Number Surveyed

Number interested in an associate degree

Number interested in a certificate

Number interested in limited coursework

9. List similar educational opportunities within the geographic area currently served by the college.

E. COURSE REQUIREMENTS AND SEMESTER SEQUENCE

| st Semester Co | | Credit | Pre-requisites/Co-requisites |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|----------------------------------------------------|
| Course | Title Managing Microsoft Workstations | | Pre-requisites/Co-requisites Completion of CSTC |
| CNT 201 CNT 211 | Administering Microsoft Networks | 23 | Comprecion di Corc |
| 2 nd Semester Co | | Credit | Pre-requisites/Co-requisites |
| Course | • Implementing a Microsoft Windows | 4 | CNT 211 |
| CNT 221 CNT 231 | Implementing a Microsoft Windows Network Infrastructure Implementing a Microsoft Windows Directory Services Infrastructure | 4 | CNT 211 |
| 3 rd Semester C | ourses | Cuedit | Pre-requisites/Co-requisites |
| Course | Title | Credit | CNT 231 |
| CNT 241 | Designing a Microsoft Windows | 2 | |
| CNT 251 | Directory Services Infrastructure Designing Security for a Microsoft Network | 4 | CNT 231 |
| 4 th Semester C | ourses | | Pre-requisites/Co-requisites |
| Course | Title | Credit 3 | CNT 251 |
| CNT 261 | Designing a Microsoft Network Infrastructure | 5 | |
| 5 th Semester C | | Credit | Pre-requisites/Co-requisites |
| Course | Title | | |
| | | | |
| 6 th Semester (| Courses Title | Credit | Pre-requisites/Co-requisites |
| Course | | | |
| | | | |
| | | | |

F. COURSE DESCRIPTIONS (List the catalog descriptions for required specialty and support courses)

See the attached syllabi.

- **G. ARTICULATION** (Briefly describe your plans to articulate the program with a similar program(s) offered by any secondary and/or four-year baccalaureate degree granting institution(s).
- **H. PHYSICAL FACILITIES** (Describe the facilities in which the program will be housed. Specify whether the proposed program will require the construction of new physical facilities, renovation of existing facilities, or use of temporary facilities.)

BE 174 & BE 176

- I. ACCREDITATION/LICENSURE (Describe the status of the application for recognition, accreditation, or licensing by external agencies, if applicable)
- J. ADVISORY COMMITTEE (List the names, titles, and organizational affiliations of members of the advisory committee that has been selected to advise the college on the development and implementation of this occupational program. Attach advisory committee meeting minutes that include proposed program recommendations.)
- K. ANALYSIS OF AFFECTED INSTRUCTIONAL UNITS (Describe the results of consultation with other instructional units and the expected affects this program will have on them.)

Computer Networking Operating Systems (CVCNOS) Advanced Certificate

Program Effective Term: Fall 2001

This program prepares you for jobs as a network administrator, where you will install, configure, and troubleshoot Microsoft client-server networks. You also will receive preparation for the Microsoft Certified Systems Engineer (MCSE) exams. The credits in this program may be applied toward an associate degree.

Technology Division

Computer Instruction and Electronics Department

Advisors: Michael Galea, John Trame

Program Admission Requirements:

•Completion of the Computer Systems Technology Certificate (CTCSTC) with a GPA of 2.0 or better

Major/Area Requirements (19 Credits)

| | Managing Microsoft Workstations | 2 |
|---------|-----------------------------------------------------------------------|----|
| CNT 201 | Managing Microsoft Worksteilerte | 3 |
| CNT 211 | Administering Microsoft Windows Networks | - |
| CNT 221 | Implementing a Microsoft Windows Network | 3 |
| CNT 231 | Implementing a Microsoft Windows Directory Services Infrastructure | 3 |
| CNT 241 | Designing a Microsoft Windows Directory Services | 2 |
| 017.054 | Designing Security for a Microsoft Network | 3 |
| CNT 251 | Designing occurry for a more lafrastructure | 3 |
| CNT 261 | Designing a Microsoft Network Infrastructure | |
| Minimum | Credits Required for the Program: | 19 |

Washtenaw Community College EEO / Title IX / Section 504 Statement

Washenaw Community College EEO / Title IX / Section 304 Statement Washtenaw Community College does not discriminate on the basis of race, sex, color, religion, national origin, age, disability, height, weight, marital status, or veteran status in provision of its educational programs and services or in employment opportunities and benefits. WCC is committed to compliance in all of its activities and services status in provision of its educational programs and services or in employment opportunities and benefits. WCC is committed to compliance in all of its activities and services with the requirements of Title IX of the Educational Amendments of 1972, Public Act 453, Section 504 of the Rehabilitation Act of 1973, Title VII of the Civil Rights Act of 1964 as amended, Public Act 220, and the Americans with Disabilities Act of 1990.

1964 as amended, Public Act 220, and the Americans with Disabilities Act of 1990. Inquiries concerning programs and services under Title IX and Section 504, and the Americans with Disabilities Act should be directed to the Office of the Dean of Student Services; Room 225A, Student Center Building, 734- 973-3536. Inquiries regarding compliance in employment should be directed to the College Affirmative Action Officer in the Office of Human Resource Management, Room 120, Business Education Building, 934- 973-3497. Inquiries concerning access to facilities should be directed to the Director of Plant Operations. Plant Operations, Ruiding, 734- 677-5300.

Director of Plant Operations, Plant Operations Building, 734- 677-5300.